

## REFUND POLICY 2025

**READ THIS POLICY CAREFULLY USING ANY OF OUR SERVICES. YOUR CONTINUED USE OF OUR SERVICES INDICATES THAT YOU HAVE BOTH READ AND AGREE TO THE TERMS OF THIS REFUNDS POLICY. YOU CANNOT USE OUR SERVICES IF YOU DO NOT ACCEPT THIS POLICY. ALL SECTIONS OF THIS POLICY ARE APPLICABLE TO USERS UNLESS THE SECTION EXPRESSLY STATES OTHERWISE.**

### INTRODUCTION

This Refunds Policy outlines how GENESIS ACADEMY hereinafter referred to as “Genesis”, “we”, “our” or “the Company” handle all refunds from users who access the website:

[www.genesisacademyza.co.za](http://www.genesisacademyza.co.za) (“Site”) and was last updated on 18 January 2024.

No Refunds will be processed on any of the services purchased from Genesis. All services purchased including registration fees/assessments fees are immediately allocated and cannot be refunded. Do not purchase any services from us if you do not intend to use it.

**Policy Initiated: Policy Committee**

**Date:**

**Policy reviewed by: Executive Committee**

**Date:**

**Policy Approved by: \_\_\_\_\_**

**Date:**

**Acknowledgement by parents: \_\_\_\_\_ Date:**

**Signature : \_\_\_\_\_**